EpCot®

GUIDEBOOK
FOR GUESTS WITH DISABILITIES

© Disney

CONTENTS

Welcome ——— 2

Map of the WALT DISNEY WORLD® Resort ——— 4

General Information ——— 6

Visual Disabilities ——— 9

Service Animals ——— 10

Hearing Disabilities ——— 11

Mobility Disabilities ——— 14

Attraction Access ——— 15

List of Attractions ——— 16

WELCOME

Welcome to Epcot®! This Guidebook provides an overview of services and facilities available for Guests with disabilities who are visiting Epcot®. This booklet is intended to supplement the weekly Epcot® Guidemap that contains additional information and an entertainment schedule.

Guest Relations

Guest Relations located inside the Theme Parks provides a variety of services including: general information, Priority Seating for restaurants, ticket media information, Park guidemaps and entertainment schedules, and information on services for Guests with disabilities.

Park-Hopping Ticket Values

See the World and save! Money-saving, multi-day passes are the best way to see the Theme Parks. Stop by Guest Relations and ask about upgrading your tickets to get the most value during your visit. Also ask about ticket packages that may include admission to Disney's Blizzard Beach, Disney's Typhoon Lagoon, Disney's River Country, Discovery Island, and DOWNTOWN DISNEY Pleasure Island. For the ultimate savings, ask about our Annual Passport.

Access

Most attractions, restaurants, shops and shows are accessible to all our Guests. In some cases, however, Guests may need the assistance of a member of their party to fully utilize these areas. Also, at some attractions Guests using wheelchairs may need to transfer from their wheelchairs onto a ride system. Hosts and hostesses are not permitted to physically transfer Guests from wheelchairs. We therefore recommend that Guests plan to visit with someone who can physically assist them when necessary.

Resorts/Special Reservations

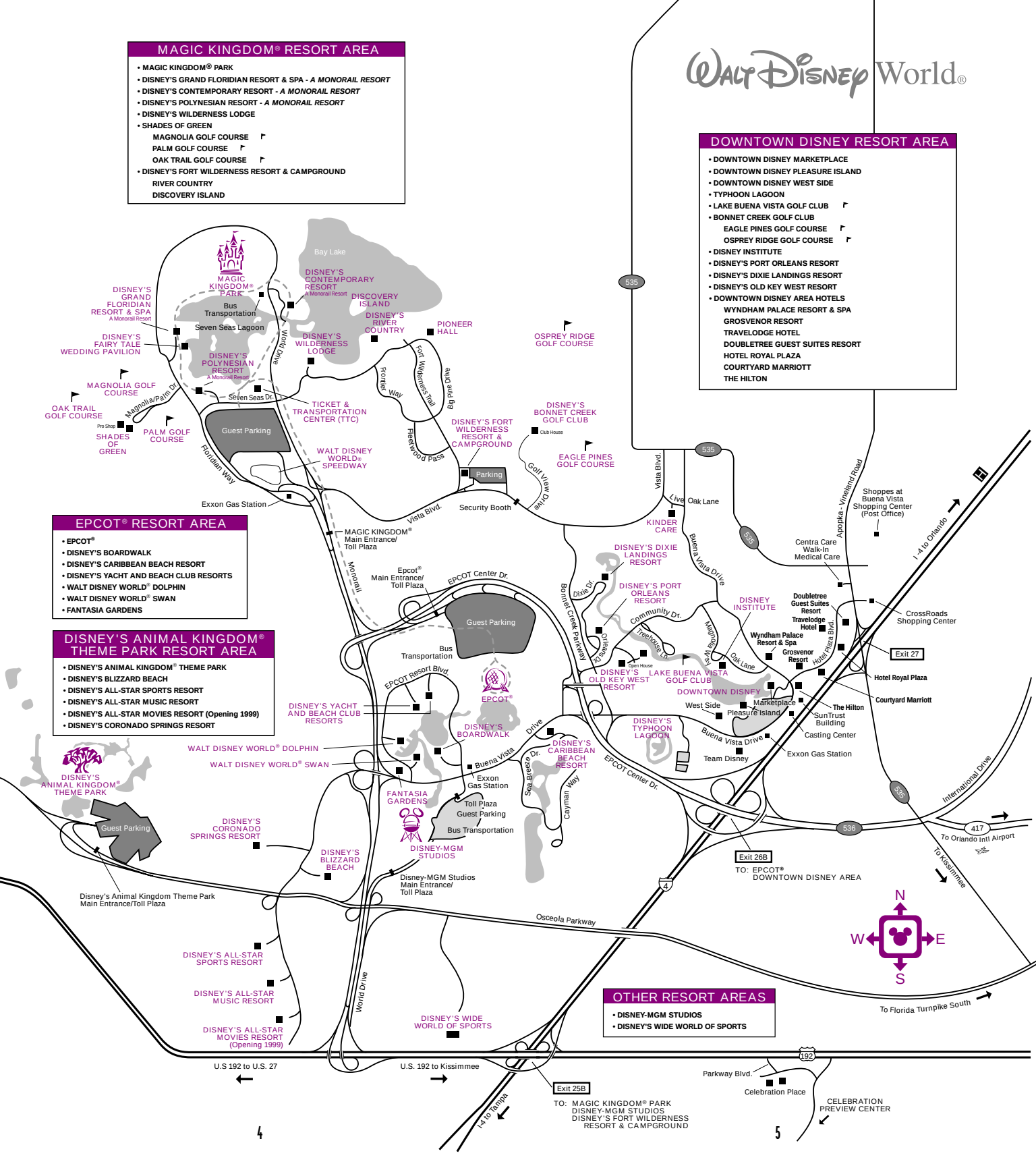
WALT DISNEY WORLD® Resorts offer special equipment and facilities for Guests with disabilities. Features vary depending upon your selected Resort. For information specific to individual Resorts, please call WALT DISNEY WORLD® Resort Special Reservations at (407) 939-7807 [voice] or (407) 939-7670 [TTY].

Accommodations for Guests with disabilities may include the following:

- Wheelchairs
- Buses with wheelchair lifts
- Bed and bathroom rails
- Wider bath doors
- Roll-in showers
- Shower benches
- Hand-held shower heads
- Accessible vanities
- Rubber bed pads
- Lower beds
- Refrigerators
- Closed-captioned televisions
- Knock and phone alerts
- Strobe-light smoke detectors
- Double peep holes in doors
- TTYs
- Braille on phones and elevators
- Portable commodes
- Lower-level kitchen appliances and cupboards (where applicable)

Notice

The information in this Guidebook is subject to change. Please feel free to contact a Cast Member regarding accessibility prior to boarding a particular attraction. You may also wish to visit Guest Relations for current information on accessibility and services.


Walt Disney World®
MAGIC KINGDOM® RESORT AREA
• MAGIC KINGDOM® PARK
• DISNEY'S GRAND FLORIDIAN RESORT & SPA - A MONORAIL RESORT
• DISNEY'S CONTEMPORARY RESORT - A MONORAIL RESORT
• DISNEY'S POLYNESIAN RESORT - A MONORAIL RESORT
• DISNEY'S WILDERNESS LODGE
• SHADES OF GREEN
MAGNOLIA GOLF COURSE
PALM GOLF COURSE
OAK TRAIL GOLF COURSE
• DISNEY'S FORT WILDERNESS RESORT & CAMPGROUND
RIVER COUNTRY
DISCOVERY ISLAND
DOWNTOWN DISNEY RESORT AREA
• DOWNTOWN DISNEY MARKETPLACE
• DOWNTOWN DISNEY PLEASURE ISLAND
• DOWNTOWN DISNEY WEST SIDE
• TYPHOON LAGOON
• LAKE BUENA VISTA GOLF CLUB
• BONNET CREEK GOLF CLUB
EAGLE PINES GOLF COURSE
OSPREY RIDGE GOLF COURSE
• DISNEY INSTITUTE
• DISNEY'S PORT ORLEANS RESORT
• DISNEY'S DIXIE LANDINGS RESORT
• DISNEY'S OLD KEY WEST RESORT
• DOWNTOWN DISNEY AREA HOTELS
WYNDHAM PALACE RESORT & SPA
GROSVENOR RESORT
TRAVELODGE HOTEL
DOUBLETREE GUEST SUITES RESORT
HOTEL ROYAL PLAZA
COURTYARD MARRIOTT
THE HILTON
EPCOT® RESORT AREA
• EPCOT®
• DISNEY'S BOARDWALK
• DISNEY'S CARIBBEAN BEACH RESORT
• DISNEY'S YACHT AND BEACH CLUB RESORTS
• WALT DISNEY WORLD® DOLPHIN
• WALT DISNEY WORLD® SWAN
• FANTASIA GARDENS
DISNEY'S ANIMAL KINGDOM® THEME PARK RESORT AREA
• DISNEY'S ANIMAL KINGDOM® THEME PARK
• DISNEY'S BLIZZARD BEACH
• DISNEY'S ALL-STAR SPORTS RESORT
• DISNEY'S ALL-STAR MUSIC RESORT
• DISNEY'S ALL-STAR MOVIES RESORT (Opening 1999)
• DISNEY'S CORONADO SPRINGS RESORT
OTHER RESORT AREAS
• DISNEY-MGM STUDIOS
• DISNEY'S WIDE WORLD OF SPORTS
MAGIC KINGDOM® PARK
Bay Lake
DISNEY'S CONTEMPORARY RESORT
A Monorail Resort
DISCOVERY ISLAND
DISNEY'S GRAND FLORIDIAN RESORT & SPA
A Monorail Resort
Bus Transportation
Seven Seas Lagoon
DISNEY'S RIVER COUNTRY
PIONEER HALL
DISNEY'S FAIRY TALE WEDDING PAVILION
DISNEY'S WILDERNESS LODGE
OSPREY RIDGE GOLF COURSE
DISNEY'S POLYNESIAN RESORT
A Monorail Resort
World Drive
Fort Wilderness Trail
Big Red Dr.
Frontier Way
MAGNOLIA GOLF COURSE
OAK TRAIL GOLF COURSE
Pro Shop
SHADES OF GREEN
Magnolia/Palm Dr.
Seven Seas Dr.
TICKET & TRANSPORTATION CENTER (TTC)
PALM GOLF COURSE
Guest Parking
Floridian Way
WALT DISNEY WORLD® SPEEDWAY
Fleetwood Pass
DISNEY'S FORT WILDERNESS RESORT & CAMPGROUND
DISNEY'S BONNET CREEK GOLF CLUB
Club House
EAGLE PINES GOLF COURSE
Golf View Drive
Parking
Exxon Gas Station
Security Booth
Vista Blvd.
535
Live Oak Lane
KINDER CARE
Shoppes at Buena Vista Shopping Center (Post Office)
Appopka - Vineland Road
I-4 to Orlando
Centra Care Walk-In Medical Care
Buena Vista Drive
MAGIC KINGDOM® Main Entrance/ Toll Plaza
Monorail
Epcot® Main Entrance/ Toll Plaza
EPCOT Center Dr.
DISNEY'S DIXIE LANDINGS RESORT
Dixie Dr.
DISNEY'S PORT ORLEANS RESORT
Bonnet Creek Parkway
Community Dr.
DISNEY INSTITUTE
Doubletree Guest Suites Resort
Travelodge Hotel
Wyndham Palace Resort & Spa
Grosvenor Resort
Hotel Plaza Blvd.
CrossRoads Shopping Center
Exit 27
Hotel Royal Plaza
Courtyard Marriott
The Hilton
SunTrust Building
Casting Center
Exxon Gas Station
Team Disney
Buena Vista Drive
DISNEY'S TYPHOON LAGOON
DOWNTOWN DISNEY
West Side
Marketplace
Pleasure Island
DISNEY'S OLD KEY WEST RESORT
LAKE BUENA VISTA GOLF CLUB
Open House
Treehouse Trl.
Wyndham Way
Oak Lane
Guest Parking
Bus Transportation
EPCOT Resort Blvd.
EPCOT®
DISNEY'S YACHT AND BEACH CLUB RESORTS
DISNEY'S BOARDWALK
Drive
WALT DISNEY WORLD® DOLPHIN
WALT DISNEY WORLD® SWAN
Buena Vista
Exxon Gas Station
DISNEY'S CARIBBEAN BEACH RESORT
Sea Breeze Dr.
Cayman Way
EPCOT Center Dr.
DISNEY'S ANIMAL KINGDOM® THEME PARK
FANTASIA GARDENS
Toll Plaza
Guest Parking
Bus Transportation
DISNEY-MGM STUDIOS
Guest Parking
DISNEY'S CORONADO SPRINGS RESORT
DISNEY'S BLIZZARD BEACH
Disney's Animal Kingdom Theme Park Main Entrance/Toll Plaza
Disney-MGM Studios Main Entrance/ Toll Plaza
Osceola Parkway
DISNEY'S ALL-STAR SPORTS RESORT
DISNEY'S ALL-STAR MUSIC RESORT
DISNEY'S ALL-STAR MOVIES RESORT (Opening 1999)
World Drive
DISNEY'S WIDE WORLD OF SPORTS
U.S 192 to U.S. 27
U.S. 192 to Kissimmee
I-4 to Tampa
Exit 25B
TO: MAGIC KINGDOM® PARK
DISNEY-MGM STUDIOS
DISNEY'S FORT WILDERNESS RESORT & CAMPGROUND
Exit 26B
TO: EPCOT®
DOWNTOWN DISNEY AREA
International Drive
536
417
To Orlando Intl Airport
To Kissimmee
To Florida Turnpike South
192
Parkway Blvd.
Celebration Place
CELEBRATION PREVIEW CENTER
N
W
E
S
4
5

GENERAL INFORMATION

First Aid

First Aid stations are located in the following Theme Park locations:

- MAGIC KINGDOM® Park – Adjacent to The Crystal Palace off Main Street, U.S.A.
- Epcot® – Odyssey Center in FutureWorld
- Disney-MGM Studios – Adjacent to the Guest Relations Building just past the Main Entrance
- Disney's Animal Kingdom® Theme Park – Behind Creature Comforts in Safari Village

These locations provide a place to store medications or receive assistance.

Accessible Parking

Designated parking areas for Guests with disabilities are available throughout the WALT DISNEY WORLD® Resort. A valid disability parking permit is required.

Theme Park Parking (Standard parking rates apply)

Guests with the ability to walk short distances and step up onto the courtesy trams should park in the main parking lots of the MAGIC KINGDOM® Park, Epcot®, Disney-MGM Studios or Disney's Animal Kingdom® Theme Park. The courtesy tram will transport Guests to the Entrance Complex.

Parking for Guests with mobility disabilities or who are traveling with personal wheelchairs, is available adjacent to the Entrance Complex at each of the four Parks.

Guests should inquire at the Auto Plaza for directions on parking options.

Stamina or Endurance Concerns

Some Guests may be concerned that they do not have the stamina to wait in our queues. We strongly suggest these Guests consider using a wheelchair or ECV, as the distance between our attractions is much greater than the length of our queues.

Restrooms

Most restrooms throughout the WALT DISNEY WORLD® Resort have facilities designed for access by Guests using wheelchairs.

Companion Restrooms

At Epcot®, companion-assisted restroom facilities are located at all First Aid locations as well as:

- Future World East Block opposite Test Track
- Future World West Block opposite the Land
- Near Canada
- Near Morocco

Transportation

Many of the transportation systems at the WALT DISNEY WORLD® Resort are accessible to Guests with disabilities.

All bus routes are serviced by buses which are equipped to accommodate various types of wheelchairs within the following guidelines: The wheelchair must fit the wheelchair lift without being forced (some motorized chairs and ECVs are too wide or too long for the bus lift), and the wheelchair must be securely fastened in the wheelchair restraints.

Watercraft access varies depending on the type of watercraft and the existing water levels and conditions. Please contact a host or hostess at the watercraft dock for information and assistance.

Guests may access the Monorail system by proceeding up the entrance ramps, or using the elevators provided at Epcot, Disney's Grand Floridian Resort & Spa, and Disney's Polynesian Resort.

Drinking Fountains

Guests can find accessible drinking fountains throughout the WALT DISNEY WORLD® Resort. Guests may also request cups from the nearest restaurant or refreshment facility.

Shops and Restaurants

Most food and merchandise locations in the Theme Parks are accessible to Guests with disabilities. Cast Members are available to assist Guests when necessary. Some counter-service locations have narrow queues formed by railings which may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of the party order and transport the food, or contact a host or hostess for assistance.

Smoking Restrictions

Smoking is prohibited in any building, dining area, queue or waiting area.

Package Pick-Up/Shipping

This service is available at any of the Theme Parks. Purchases may be picked up as you exit the park or delivered to your WALT DISNEY WORLD® Resort. This free service is available from 12:00 noon until park closing. You may also wish to inquire about shipping purchases directly to your home.

"IllumiNations" Viewing and Show Areas

Due to Guest demand, viewing spaces cannot be reserved or guaranteed. Parties larger than six will be asked to separate and reunite afterwards. Guest Relations can provide information on show times and other special events on the day of each visit.

Safety Considerations

We work hard to offer a comfortable, safe and enjoyable experience for all of our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Please abide by all safety warnings and notices. Proper attire – including shoes and shirts – must be worn at all times.

For your safety while on attractions, please keep your hands, arms and legs inside the vehicle at all times. Young children should be accompanied by an adult.

Please honor designated viewing areas and crosswalks. Also, for the comfort of those around you, we request that there be no flash photography, eating or drinking in any attraction.

VISUAL DISABILITIES

Braille Guides

Braille guidebooks are available at Guest Relations in Innoventions (East side). A refundable $25 deposit is required (must return item on same day for refund).

Audio Tape Guides

Each Park has cassette tapes that give Guests a sense of direction and a brief description of the attractions. Audio cassettes and portable tape players are available at Guest Relations in Innoventions (East side). A refundable $25 deposit is required (must return item on the same day for refund).

SERVICE ANIMALS

Service animals are welcome in most locations throughout the WALT DISNEY WORLD® Resort. All service animals must remain on a leash or in a harness at all times. Guests should follow the same attraction entrance procedures as described for Guests using wheelchairs. Due to the nature of some attractions, service animals may not be permitted to ride. In those instances, a member of the Guest's party must remain with the animal.

Designated "Break" Areas for Service Animals

Epcot® allows Guests to use backstage locations for service animal relief areas. Please contact a host or hostess near the following areas for directions and assistance:

- Main Entrance near the Kennel
- Near the Universe of Energy to the left
- Next to Mexico on the right by the gates
- Near The American Adventure to the right
- Next to Journey into Imagination by the gates to the right

Service Animal Restrictions

Due to the nature of the experience, service animals are not permitted on the following attractions:

- *Body Wars*
- Test Track

Due to the nature of the experience, Guests with service animals should check with a host or hostess for attraction and boarding information at the following attractions:

- Spaceship Earth
- *Honey, I Shrunk the Audience*
- Maelstrom
- Horizons

HEARING DISABILITIES

A pad of paper and pens/pencils are readily accessible at each location for Cast Members to utilize, if necessary, to communicate with Guests. Cast Members with abilities in Sign Language can be identified with the appropriate language pin.

Assistive Listening Devices

Assistive Listening Systems utilize a lightweight wireless device that receives an infra-red signal (an invisible beam of light) from overhead transmitters at certain locations in order to amplify sound. These are recommended for Guests with mild to moderate hearing loss. Receivers are available at Guest Relations in Innoventions (East side). A $25 refundable deposit is required (must return item on the same day for refund).

Assistive Listening Systems are operating at the following attractions:

- Universe of Energy: "Ellen's Energy Adventure"
- Wonders of Life: Cranium Command; "The Making of Me"
- Test Track: Briefing Rooms; Demonstration Area
- The Living Seas: Theaters
- The Land: The Circle of Life; Food Rocks
- Journey Into Imagination: *Honey, I Shrunk the Audience*
- Canada: "O Canada!"
- France: "Impressions de France"
- The American Adventure: The American Adventure; America Gardens Theatre
- Germany: Biergarten
- China: "Wonders of China"
- Norway: Maelstrom Theater

Written Aids

Guest Assistance Packets containing dialogue, narrations, flashlights, and pen and paper are available at or near the performance areas or entrances for most shows and attractions. Guests should contact a host/hostess at the attraction for assistance.

Telephones

Pay phones equipped with amplified handsets are available throughout the WALT DISNEY WORLD® Resort. Consult the Epcot® map for locations. Pay phones equipped with a Text Typewriter (TTY) are available at:

- Spaceship Earth – Global Neighborhood
- Odyssey Center
- The American Adventure – Liberty Inn
- Bus Parking
- China Plaza
- Innoventions East Breezeway
- Innoventions West Breezeway
- International Gateway
- Morocco

A TTY is also available at Guest Relations in Innoventions (East side).

Sign Language

If requested, the WALT DISNEY WORLD® Resort provides Sign Language interpretation for our Guests at live Theme Park shows with a minimum of seven days notice. Currently, interpreted performances will be on a rotating basis as follows:

- **Disney-MGM Studios** – Sundays, Wednesdays
- **MAGIC KINGDOM®** – Mondays, Thursdays
- **Epcot®** – Tuesdays, Fridays
- **Disney's Animal Kingdom® Theme Park** – Saturdays

Guests can request this service by calling WALT DISNEY WORLD® Resort Information at (407) 824-4321 [voice] or (407) 827-5141 [TTY]. Guests who request this service will be contacted prior to their visit with an appropriate show schedule.

Additionally, Sign Language interpretation will be provided, if requested, for special shows or programs where communication is integral to the experience. Arrangements can be made for a specific performance with a minimum of two weeks notice. There is no cost to our Guests for this service.

Reflective Captioning

Reflective captioning is available at many theater-type attractions at the WALT DISNEY WORLD® Resort. This innovative technology utilizes an LED display to project desired captions onto an acrylic panel positioned in front of the Guests. To utilize this system, Guests should contact a host or hostess at the attraction. This technology is currently available at the following locations:

- The Living Seas – Theaters 1 & 2
- The Land – "The Circle of Life"
- The Land – Food Rocks
- Journey Into Imagination – *Honey, I Shrunk the Audience*
- Wonders of Life – Cranium Command
- Wonders of Life – "The Making of Me"
- The American Adventure
- Canada – "O Canada!"
- China – "Wonders of China"
- France – "Impressions de France"
- Norway – Maelstrom Theater

Video Captioning

Caption-ready monitors are available at many attractions. These monitors are designated with a "CC" symbol and can only be activated by remote control. Activators are available at Guest Relations in Innoventions (East side) and require a $25 refundable deposit (must return item on the same day for refund).

Video captioning is currently available at:

- The Land – "The Circle of Life" (Pre-show only)
- The Living Seas – Sea Base Alpha
- Wonders of Life – Frontiers Exhibit Area
- Global Neighborhood – Ride the Network

NOTE: NOT ALL PORTIONS OF AN ATTRACTION EXPERIENCE MAY BE CAPTIONED.

MOBILITY DISABILITIES

Wheelchairs

Guests may bring their own wheelchairs or rent one at any of the four Parks. Wheelchair rentals are available on a first-come, first-served basis. Rental wheelchairs may not be transferred from Park to Park.

Wheelchair Rentals/Replacements

- Shop to the left of Spaceship Earth
- International Gateway

Wheelchair Replacement Location

- Germany

Guests who are unable to reach the wheelchair/stroller shop may rent a wheelchair at the Gift Stop to the right of the entrance turnstiles.

A limited number of Electric Convenience Vehicles (ECVs) are also available on a first-come, first-served basis. Guests must be 18 years of age or older to rent ECVs, and quantities are limited. **No reservations accepted**. Guests should plan to arrive early. ECVs are available only on a same-day basis and may only be used in the Park where they are rented. ECVs will be held if Guests wish to leave and return to the same Park.

NOTE: Electric Convenience Vehicles are not available at the Gift Stop.

Guests planning to visit more than one Park on the same day should retain their wheelchair deposit ticket from the first Park they visit. This will enable them to obtain a replacement wheelchair on the same day, if available, at the next Park with no additional charge.

NOTE: Wheelchairs or ECVs may not be available at the second Park.

WALT DISNEY WORLD® Resorts also offer wheelchair rentals to their Guests. Quantities may be limited. Please contact the Front Desk for assistance.

ATTRACTION ACCESS

Methods of accessibility vary from attraction to attraction within our Parks. The *Guidebook for Guests with Disabilities* and Park guidemaps use symbols to indicate boarding procedures for each attraction. In addition, Guests should contact a host or hostess at each attraction before entering.

Attractions providing mainstream queue access include:

- FUTURE WORLD
  - Horizons
  - Wonders of Life – All Attractions
  - Universe of Energy
  - The Living Seas
  - Test Track
  - Journey Into Imagination – *Honey, I Shrunk the Audience*
- WORLD SHOWCASE
  - Norway – Maelstrom
  - FriendShip Boats

Certain attractions require Guests to transfer from their wheelchairs to a ride system either by themselves or with the assistance of a member of their party. WALT DISNEY WORLD® Resort hosts and hostesses are not permitted to physically assist Guests in transferring from their wheelchairs.

Auxiliary Entrance Limitations

Some attractions have auxiliary entrances for Guests with disabilities. These are intended to offer Guests in wheelchairs or with service animals a more convenient entrance to the attraction. Auxiliary entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard entrance.

SYMBOL DESCRIPTIONS

Below is a listing of symbols which appear before some of the attraction descriptions on the following pages. Please refer to this list for information regarding these symbols.

Guests may remain in their wheelchair to experience the attraction.

Guests must transfer from their wheelchair to board the attraction.

Guests must transfer to an available wheelchair to experience the attraction.

Assistive-listening devices which amplify the audio may be used at this location and are available at Guest Relations.

Reflective Captioning system is available. Contact a host or hostess at the attraction for assistance.

Guests should be in good health and free from heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride. Young children should be accompanied by an adult.

Persons who do not meet the minimum height requirement may not ride.

ENTRANCE PLAZA

American Express® Travel Service

Provides services for American Express® card members including travel arrangements, financial services, foreign currency and travelers checks. Presented by American Express®. Located to the far right of turnstiles.

Lost And Found

Located to the far right of turnstiles inside Gift Stop.

Spaceship Earth

Presented by AT&T
(Slow-moving vehicle through darkened ride)
(Trip time – 15 min.)
Proceed to the exit of this attraction. A host or hostess will direct Guests for boarding. In this attraction, Guests move forward in slow-moving vehicles up a steep incline, and ride backward for a slow return down the incline. If an emergency evacuation of this ride is required, Guests must maneuver through stairwells or wait to be evacuated.
NOTE: This attraction is not recommended for Guests who experience anxiety in dark, narrow or enclosed spaces. Due to the nature of the experience, Guests with service animals should check with a host or hostess at this attraction.

Global Neighborhood

(Interactive exhibits)

Camera Center

Presented by Kodak
Located at the southwest base of Spaceship Earth.

Gateway Gifts

Located on the northeast base of Spaceship Earth.

INNOVENTIONS (EAST AND WEST SIDES)

Discover tomorrow's technology today inside this hands-on exposition of the world's newest products and inventions. Visit a house of the future, step into cyberspace, learn about and test the latest developments in computers, explore break-throughs in virtual reality and communications technology, and play the hottest new video games. Innoventions is divided into two showcases, one on each side of the fountain. Be sure to visit both!
NOTE: Guests may need to transfer from or be able to leave their wheelchair for short periods of time to experience certain exhibitions.

INNOVENTIONS (EAST SIDE)

Guest Relations

Guest Relations is located on the east side of Spaceship Earth. Additionally, to the left of the entrance of Guest Relations, several WorldKey Information Satellite stations are available. The last one is accessible to Guests using wheelchairs. WorldKey Information Satellites may be used to make Priority Seating arrangements for dining at all WALT DISNEY WORLD® Resort dining locations.

Centorium

(Shop)
The top floor is accessible via an elevator in the center of the Centorium.

Electric Umbrella Restaurant

Hosted by Coca-Cola®
(Counter service)
To access the upper level of seating, see a host or hostess to operate the elevator.

INNOVENTIONS (WEST SIDE)

Pasta Piazza Ristorante

Hosted by Coca-Cola®
(Counter service)
Guests using wheelchairs should use the far right service counter.

Fountain View Espresso and Bakery

(Counter service)
Use the ramp located to the right of the stairs. Once inside, Guests using wheelchairs should use the register to the left.

UNIVERSE OF ENERGY

Presented by Exxon

"Ellen's Energy Adventure"

(Slow-moving vehicle)
(Trip time – 45 min.)
Please enter through the standard queue. At the conclusion of the first part of the presentation, Guests using wheelchairs should enter the ride portion with all other Guests; however, instead of proceeding up the carpeted ramps to access seating, Guests should move to the right of the carpeted ramp and wait for a host or hostess to direct them in boarding. This attraction can accommodate up to six Guests using wheelchairs per show. Due to limited seating, Guests using wheelchairs and up to three members of their party can be accommodated in reserved seating. Guests utilizing Electric Convenience Vehicles will need to transfer to a standard wheelchair that will be provided upon request by the host or hostess at the building entrance.

WONDERS OF LIFE

Presented by MetLife

"Body Wars"

(Turbulent simulator-type thrill ride)
(Trip time – 5 min.)
Proceed through the standard queue. Wheelchairs may be brought into the Body Wars vehicle where Guests will be required to make a diagonal transfer to the vehicle seat. Guests using ECVs will need to transfer to a standard wheelchair that will be provided upon request by the host or hostess at the beginning of the queue. Guests should be in good health and free from heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this ride. Expectant mothers should not ride.
NOTE: There is a minimum height requirement of 40 inches to ride this attraction. Due to the nature of the experience, service animals are not permitted on this attraction.

Cranium Command

(Theater presentation)
(Show time – 15 min.)
Proceed through the standard queue. A host or hostess can direct you to designated seating areas.

"Goofy About Health"

(Film presentation)
(Show time – 10 min.)
Proceed through the standard entrance. A host or hostess can direct you to designated seating areas.

AnaComical Players

(Show time – 10 min.)
Proceed through the standard entrance. A host or hostess can direct you to designated seating areas.

"The Making of Me"

(Show time – 15 min.)
Proceed to the left of the entrance where a host or hostess will direct you.

Shops and Snacks

All shops and snack locations are wheelchair accessible.

HORIZONS

(Slow-moving vehicle)
(Trip time – 15 min.)
Contact the host or hostess in front of the building for directions to the boarding area. Guests board a moving vehicle from a moving walkway that is traveling at the same speed. Guests must be able to transfer from a standard wheelchair to the ride vehicle by walking 3-5 feet under their own power. If an emergency evacuation of this ride is required, Guests must maneuver through stairwells or wait to be evacuated.
NOTE: This attraction is not recommended for Guests who experience anxiety in dark, narrow or enclosed spaces.
Due to the nature of the experience, Guests with service animals should check with a host or hostess at this attraction.

TEST TRACK

Presented by General Motors

(High-speed, turbulent thrill ride)
Proceed through the standard queue. When Guests exit the briefing rooms a host or hostess will direct them to the loading area. Guests will be required to transfer from their wheelchair to the test vehicles to experience this attraction. If emergency evacuation from this ride is needed, Guests must negotiate stairs and walk through narrow passages or wait to be evacuated. Guests should be in good health and free from heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this ride. Expectant mothers should not ride.
NOTE: There is a minimum height requirement of 40 inches to ride this attraction. Due to the nature of the experience, service animals are not permitted on this attraction.

JOURNEY INTO IMAGINATION

Presented by Kodak

"Honey, I Shrunk the Audience"

(3D film presentation)
(Show time – 18 min.)
Guests should enter through the standard queue. Guests utilizing Electric Convenience Vehicles will need to transfer to a standard wheelchair that will be provided upon request by the host or hostess at the building entrance. Due to limited seating, Guests using wheelchairs and only one member of their party can be seated directly next to each other. All additional members of the party will be seated in the row in front. This theater can accommodate eight wheelchairs per show.
NOTE: The special effects in this presentation may be too intense for some Guests.

THE LAND

Presented by Nestlé

Attractions on the lower level of the building can be accessed by using the elevator to the left of The Garden Grill Restaurant.

"The Circle of Life"

(Theater presentation)
(Show time – 20 min.)
Proceed through the standard entrance. A host or hostess can direct you to designated seating areas.

Food Rocks

(Theater presentation)
(Show time – 13 min.)
Proceed through the standard entrance. A host or hostess can direct you to designated seating areas.

Living with the Land

(Slow-moving boat ride)
(Trip time – 15 min.)
Guests using wheelchairs should proceed directly to the wheelchair loading area located behind the staircase. Guests using ECVs will need to transfer to a standard wheelchair that will be provided at the boarding area.

Behind the Seeds – A Special Guided Greenhouse Tour

(Tour time – 60 min.)
Reservations for this tour are taken at the podium near the Green Thumb Emporium on the lower level of The Land. Guests using ECVs will be required to transfer to a standard wheelchair that will be provided at the beginning of the tour.

Green Thumb Emporium

(Shop)

The Garden Grill Restaurant

(Table service)
The top level of the restaurant is accessible to Guests using wheelchairs. Priority Seating recommended.

Sunshine Season Food Fair

(Counter service)

THE LIVING SEAS

Presented by United Technologies

The Living Seas

(Film presentation & exhibits)
(Film time – 7 min.)
(Exhibits time – self paced)
Proceed through the standard queue. After the film presentation, Guests board hydrolators to descend into the aquarium. A short ride takes Guests from the hydrolator area to Sea Base Alpha. Guests unable to transfer to the ride vehicles can be directed by a host or hostess to the bypass route to Sea Base Alpha. **NOTE:** Guests using Electric Convenience Vehicles are encouraged to park them outside or transfer to an available wheelchair.

Coral Reef Restaurant

(Full service)
The upper level of the dining room is accessible to Guests using wheelchairs. Priority Seating suggested.

PLAZA TOWERS

Shops

- Disney Traders
- Port of Entry

Friendship Boat

Boat transportation across the World Showcase Lagoon. Boat docks are located at World Showcase Plaza and at Germany and Morocco. Contact a host or hostess for boarding.

MEXICO

Guests may access the pavilion through the side door located to the right of the main entrance.

El Rió Del Tiempo

(Slow moving boat ride)
(Trip time – 9 min.)
Proceed through the exit of the attraction. A host or hostess at the dock will direct boarding. Guests utilizing Electric Convenience Vehicles will need to transfer to a standard wheelchair that will be provided upon request by the host or hostess at the boarding area.

Art of Mexico

(Exhibit)

Shops

All shops are wheelchair accessible.

San Angel Inn Restaurante

(Table service)
Priority Seating suggested.

Cantina De San Angel

(Counter service)

NORWAY

Maelstrom

(Turbulent boat ride)
(Trip time – 15 min.)
Proceed through any exterior queue, a host or hostess will direct you upon entering the building. In this attraction, Guests must negotiate two steps as they board the boat and disembark. Guests will move rapidly up a steep incline in a Viking boat that later turns and moves backwards before turning and facing forward again to go down a short, steep waterfall. If an emergency evacuation of this ride is required, Guests must maneuver through stairwells or wait to be evacuated.
NOTE: Due to the nature of the experience, Guests with service animals should check with a host or hostess at this attraction.

Stave Church

(Exhibit)

Shops

All shops are wheelchair accessible.

Restaurant Akershus

(Buffet)
Priority Seating suggested

Kringla Bakeri og Kafé

(Counter service)

CHINA

"Wonders of China"

(Film presentation)
(Show time – 19 min.)
Contact a host or hostess for direction on viewing areas in the theater. Due to the unique 360-degree format of this presentation, Guests may experience the sensation of movement.

"Dragon: Ruler of the Wind and Waves"

(Exhibit)

Shops

All shops are wheelchair accessible.

Nine Dragons Restaurant

Hosted by China Pavilion Exhibition Corp.
(Table service)
Priority Seating suggested

Lotus Blossom Café

Hosted by China Pavilion Exhibition Corp.
(Counter service)

OUTPOST

Shops & Snacks

All shops and snack locations are wheelchair accessible.

GERMANY

Shops

All shops are wheelchair accessible.

Biergarten Restaurant

(Oktoberfest dining and entertainment)
Priority Seating suggested

Sommerfest

(Counter service)

ITALY

Shops

All shops are wheelchair accessible.

L'Originale Alfredo di Roma Ristorante

(Table service)
Priority Seating suggested

THE AMERICAN ADVENTURE

Presented by American Express® and Coca-Cola®

The American Adventure

RC

(Theater presentation)
(Show time – 30 min.)
Contact the host or hostess at the entrance to gain access to the second floor via an elevator. This theater can accommodate fourteen wheelchairs per show.

America Gardens Theatre

(Outdoor stage)
Contact the host or hostess at the entrance for seating directions.

Shops

All shops are wheelchair accessible.

Liberty Inn

(Counter service)

JAPAN

Bijutsu-kan Gallery

(Cultural exhibit)

Shops

All shops are wheelchair accessible.

Teppanyaki Dining Rooms, Tempura Kiku & Matsu No Ma Lounge

Hosted by Mitsukoshi U.S.A., Inc.
(Table service)
Priority Seating suggested. Guests can access the second level dining areas by using the elevator to the left of the front entrance of the Mitsukoshi department store.

Yakitori House

Hosted by Mitsukoshi U. S. A., Inc.
(Counter service)
Guests can access the Yakitori House via the pathway behind the Pagoda.

MOROCCO

"Treasures of Morocco"

(Cultural exhibit)

Shops

All shops are wheelchair accessible.

Restaurant Marrakesh

(Table service)
Priority Seating suggested.

FRANCE

"Impressions de France"

(Film presentation)
(Show time – 18 min.)
Enter through the left side of the entrance hallway. A host or hostess will direct you to seating.

Shops

All shops are wheelchair accessible.

Art Fest

Presented by Rubio Artists
Outdoor portrait artist. This area is fully-accessible.

Chefs de France

(Table service)
Priority Seating suggested

Boulangerie Patisserie

(Counter service)

INTERNATIONAL GATEWAY

Shops

All shops are wheelchair accessible.

Friendship Boats

Boat transportation to select Epcot® Resorts.

UNITED KINGDOM

Shops

All shops are accessible to Guests using wheelchairs except the upper level of The Crown & Crest.

Rose & Crown Dining Room

(Table service)
Priority Seating suggested

Rose & Crown Pub

Restrooms inside the pub cannot accommodate Electric Convenience Vehicles. Guests using ECVs should use the restrooms located across the street to the right of The Toy Soldier.

CANADA

"O Canada!"

(Film presentation)
(Show time – 17 min.)
Access to the theater is via the path to the far right side of the pavilion, past the Le Cellier Steakhouse. Contact a host or hostess for admittance. Due to the unique 360-degree format of this presentation, Guests may experience the sensation of movement.

Shops

Use the ramp in front of the pavilion.

Le Cellier Steakhouse

Access is via the path to the far right side of the pavilion through Victoria Gardens. Priority Seating suggested.